



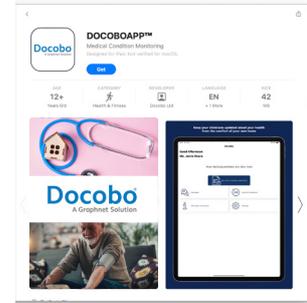
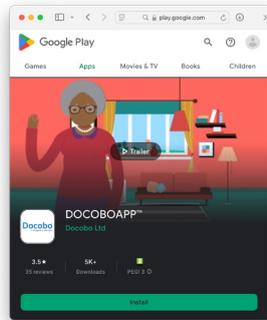
**DOCOBOAPP™**  
Getting Started  
Step by step guide

# Setting up DOCOBOAPP™

If you are using your own device then you will need to download DOCOBOAPP™ as follows:

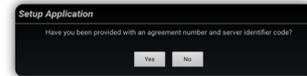
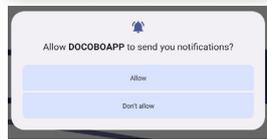
## 1. Downloading DOCOBOAPP™

- Search for DOCOBOAPP™ within Play Store (Android)  or App Store (Apple/ iOS) 
- Select 'Install' (Android) or 'Get' (iOS) to download
- Open the app by tapping 'Open'



## 2. For Android users only

- Allow Docobo to send notifications
- Select the relevant region
- Select 'Yes' when asked if provided with a server identifier code



## 3. Initial registration

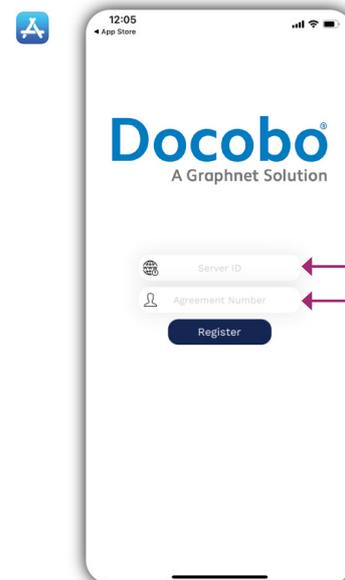
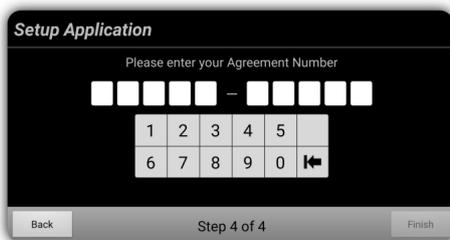
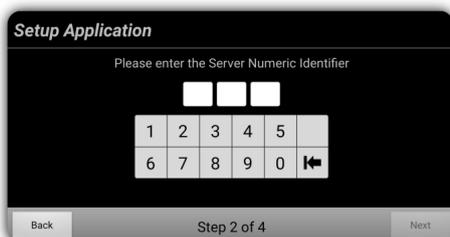
Identifier codes are required on initial set-up, but will not be required thereafter.

When prompted:

- Enter server code - this code will be the same throughout your healthcare service and will be provided by your clinician

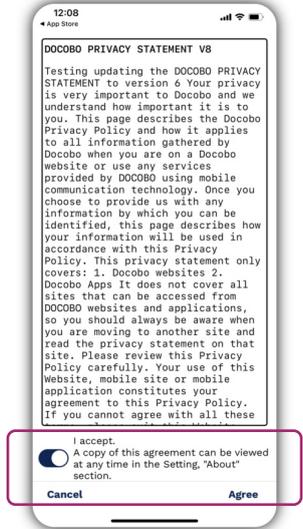
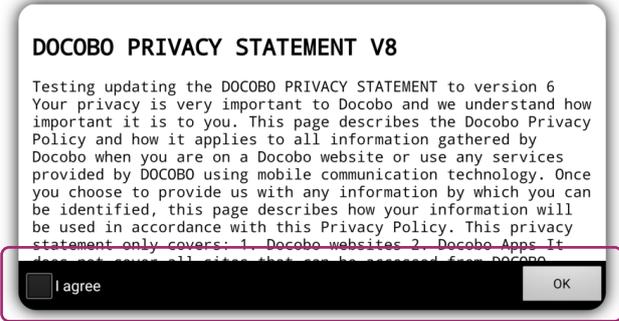
 Your server code is:

- Enter server code - this code will be the same throughout your healthcare service and will be provided by your clinician



Server ID and agreement number are entered on the same page for iOS

- Accept the ‘Privacy statement’ and ‘Licence agreement’ - prior to any Personal Identifiable Data (PID) being shown on the device, the ‘privacy statement’ and ‘licence agreement’ information must be reviewed and accepted

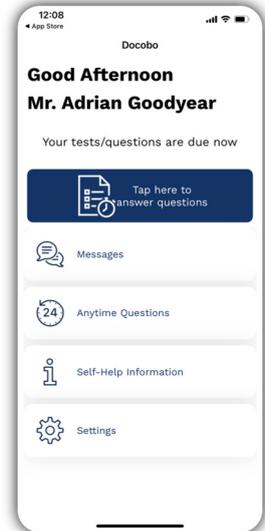


#### 4. App navigation

When successfully registered to the app, you will be presented with the ‘home screen’

If there are any outstanding scheduled questions to be completed, this will be presented on the home screen. Tap ‘OK’ (android) or on the text (iOS) to begin

If there are no outstanding questions then this option will not be present



**Messages** - This is where messages can be sent and received. A red flashing circle indicates an unread message  
**NOTE: This feature may not be activated, check with the care provider**



**Information** - View previous measurements entered over the past 14 days. Also any ‘self-help’ information provided by the care provider (typically about the condition)  
**NOTE: This feature may not be activated, check with the care provider**



**Anytime questions** - Offers questions that can be completed as required. For example, additional vital sign observations may be submitted separate to any regular scheduled questions



**Settings** - Provides access to application setting options, including manual sync option and theme changes for the visually impaired



For technical assistance call 01372 899031

**Graphnet**   
Transforming Care

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